

Your guide to shade motorization, by ${\sf TEXTON}$

Review this quick reference guide for an overview of some important features with your Rollease Motorized Shade, from TEXTON. Some equipment described in this guide may not be included with your shade. This guide is designed to help with common questions and troubleshooting. For advanced support, including re-programming a motor or similar, please contact the dealer your purchased your shade from, or TEXTON directly.

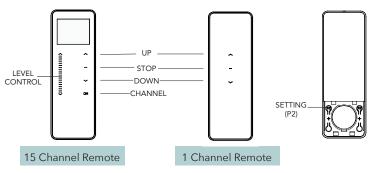
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REMOTE CONTROL

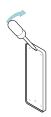
Paradigm Remote

Buttons & Functions

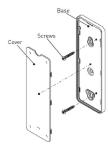


Wall Mount Holder

Remove cover from base by prying with flat head screwdriver.



Use supplied fasteners and anchors to attach the base to wall.



Battery Replacement

Remove cover from remote press gently in and down to disengage cover.

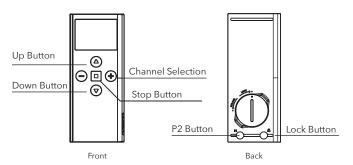


Install battery with positive (+) side facing up.

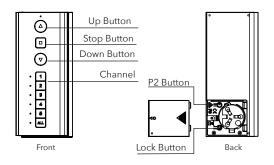


Push Remote

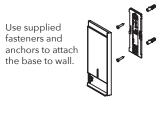
15 Channel



5 Channel



Wall Mount Holder



Battery Replacement (15 Channel)

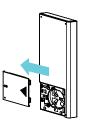


Twist the battery cover with coin / tool provided in the cradle, to unlock and replace the battery; positive (+) side facing up.

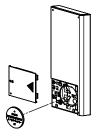


Replace the cover by turning the cover to the locked position

Battery Replacement (5 Channel)

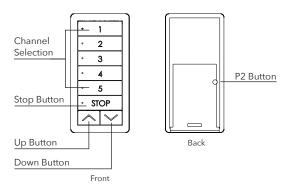


Remove cover from remote: unscrew with screw driver, then firmly press down and slide



Install battery CR2430 with positive (+) side facing up

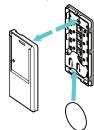
Paradigm Flush Wall Switch



Battery Replacement

Open rear battery cover by gently separating switch covers with a screwdriver Install CR2430 battery with positive side facing up. Snap covers back together.





Magnetic Wall Clip

Use the Magnetic Wall Clip if you require the remote to be easily detachable







Fixed Wall Clip

Use the Fixed Wall Clip if you require the remote to be non-removable.







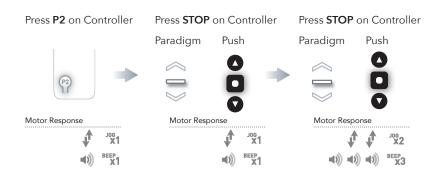
FAVORITES & LIMITS

Your TEXTON shade allows you to have favorite positions, based on user preference. Below are the steps to configure and activate your favorite position.

Setting a Favorite Position

Move shade to the desired position by pressing the **UP or DOWN** button on the controller.



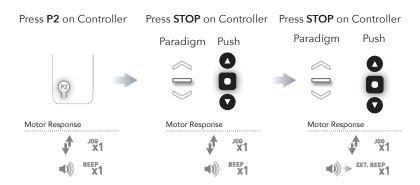


Send Shade to Favorite Position

Press and hold the stop button to send the shade to the favorite position.

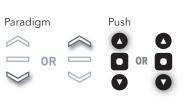


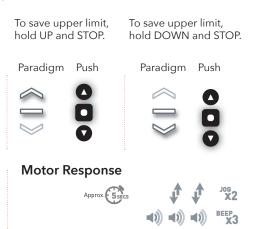
Delete a Favorite Position



Setting or Adjusting Limits

Move shade to the desired highest or lowest position by pressing the UP or DOWN buttons on controller.





WHAT YOU NEED TO KNOW

BATTERY OPERATED

How long will the battery last?

The size of the shade and frequency of use will determine how long the battery will last. If the shade is raised and lowered once a day, it will last over a year before needing to be recharged.

Where is the battery?

The battery for roller shades and roman shades is located inside the motor. This is hidden away inside the shade tube.

Can I leave my battery motor plugged into the charger all the time?

Yes. There's no harm in leaving your battery plugged in all the time.

How long does it take to charge the battery?

6 hours

What do the red/green lights on the charger mean?

A red light comes on to indicate fast charging of the battery. After fast charge is done, the light turns green and the remaining 3 hour charge becomes a trickle charge, optimizing battery performance.

Why does the motor battery beep 10 times?

The battery in the motor needs recharging.

How do I know the battery level for each of my shades?

During operation, if the motor needs to be charged, it will beep 10 times to prompt that it needs to be charged. If the battery gets too low, the motor will stop running. The smartphone app has an indicator as well.

Can I burn out the motor if I use it too much?

No. Motors have a built in sensor that shuts the motor down when overworked. Normally a few minutes of cool down is needed before the motor is operational again.

What happens if I let the battery run out, will the treatment lose its settings?

No, The motor will retain all of its settings even if the battery is completely drained. When the battery is recharged or replaced it will operate as usual.

For more FAQs, please visit texton.com/knowledgebase

For Apple Devices

Pulse 2 Guide



For Android Devices

Pulse 2 Guide



Smart Speakers & Other Hubs

Alexa



Apple Home Kit



Google Home



IFTT



Samsung SmartThings



TROUBLESHOOTING

Problem	Cause	Remedy
Motor is not responding	Battery Dead	Connect charge cable to battery and let charge for 6 hours.
	Power supply not plugged in	Check motor to power cable connection and power plug
	Battery is inserted incorrectly to transmitter (remote)	Ensure battery is correctly placed in the remote. (ie. Positive to positive, negative to negative)
	Radio interference / Shielding	Ensure transmitter is position away from metal objects and the aerial on motor or receiver is kept straight and away from metal.
	Motor Needs to be programmed	Consult our knowledge base on how to program a motor
Motor beeps 10 times when in use	Battery voltage is low	Replace batteries in battery wand, OR recharge battery

For more FAQs, please visit texton.com/knowledgebase

INSTALLER NOTES

Channel	Location
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MOTOR WARRANTY

Texton & Rollease Acmeda warrants its AC and DC wired motors and electronic accessories to be free from defects in materials and workmanship for 7 years, and warrants battery powered DC motors to be free from defects in materials and workmanship for 5 years when installed properly and operated under normal use from the date stamped or affixed label on each device.

If a Rollease Acmeda motor and electronic accessory is found to be defective and covered by the warranty, we will, at our option, repair or replace it free of charge.

Repairs or replacements will be made with like or similar parts and products, and exclude the cost of removal and re-installation. This product warranty does not cover any conditions or damages resulting from misuse or abuse, accidents, alterations, neglect, damage by others, natural disasters, exposure to the elements, or failure to follow Rollease Acmeda instructions with respect to installation, use and maintenance.

The repair or replacement of defective product is the purchaser's sole remedy and the limit of Rollease Acmeda's obligation. EXCEPT AS EXPRESSLY PROVIDED IN THIS PARAGRAPH, ROLLEASE ACMEDA MAKES NO REPRESENTATIONS OR WARRANTIES OF ANY KIND, NATURE OR DESCRIPTION, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF ANY PRODUCTS FOR ANY PARTICULAR PURPOSE. AND HEREBY DISCLAIMS THE SAME.

In no event shall TEXTON or Rollease Acmeda be liable or responsible for incidental or consequential damages or for any other direct or indirect damage, loss, cost, expense or fee. To return products for inspection and, if the condition or damage is covered by the warranty, repair or replacement, contact us for a return goods authorization (RGA) number, and then ship the parts in question back to Rollease Acmeda, freight charges pre-paid. Rollease Acmeda will inspect and repair or replace any covered, defective items and return them freight pre-paid.

WARRANTY EXCLUSIONS:

- Installation and usage are not in accordance with our installation and operating instructions.
- Product has been opened, dismantled or returned with clear evidence of abuse or other damage.
- Product has been used to perform functions other than the functions it was designed
 to handle, namely motorizing window attachments (e.g., shades, rolling shutters, and
 awnings).
- Product is used with electrical accessories (switches, relays, etc.) that have not been previously approved in writing by the Rollease Acmeda Innovation and Design Center

